

#### PRESS RELEASE

# INTESA SANPAOLO VITA: THE RESULTS AS AT 31 DECEMBER 2014 APPROVED:

- Life Gross written premium at 20,849.3 €/mln (13,946.2 €/mln in December 2013 +49.5%)
- Life claims paid at 9,803.3 €/mln (9,890.3 €/mln in December 2013 -0.9%)
- Life net inflow at 11,046.0 €/mln (4,055.9 €/mln in December 2013 +172.3%)
- Investments at 97,192.8 €/mln (76,861.9 €/mln in December 2013 +26.5%)<sup>1</sup>
- Insurance provisions at 74,413.9 €/mln (58,402.4 €/mln in December 2013 +27.4%)<sup>2</sup>
- Financial liabilities (unit and index linked) at 20,464.1 €/mln (16,813.7 €/mln in December 2013 +21.7%)
- Shareholders' equity at 4,379.5 €/mln (4,329.3 €/mln in December 2013 +1.2%)
- Net Income at 480.4 €/mln (346.7 €/mln in December 2013<sup>3</sup> +38.6%)
- Solvency Ratio equal to 173.9% (189.6% in December 2013)

*Milan, 10 February 2015* – The Board of Directors of Intesa Sanpaolo Vita, in the presence of Chairman Luigi Maranzana, approved the results as at 31 December 2014 of the Intesa Sanpaolo Vita Insurance Group.

The Intesa Sanpaolo Vita insurance group, directed by Managing Director Nicola Maria Fioravanti, achieved a significant increase in earnings and consolidated its position in the domestic insurance market thanks to a final balance of gross inflows above 20.8 billion euro. The 2014 results are characterised by excellent sales results, sound performance, and strong capital adequacy.

The end of 2014 confirmed the growth of the sales performance thanks to the contribution of the Intesa Sanpaolo Group's distribution networks: **Life new business** recorded an **increase** by **50.8**% from 13,673.0 €/mln in 2013 to 20,625.2 €/mln at the end of 2014. **Life gross written premium** increased from 13,946.2 €/mln to 20,849.3 €/mln (+49.5%). Such growth was made possible thanks to:

- an increase by 3,131.4 million in inflows from Unit Linked products, appreciated for their innovative features and their focus on meeting Customers' requirements: in 2014, such products recorded gross inflows equal to 5,943.8 €/mln against 2,812.4 €/mln recorded during 2013;
- an increase by 34.0% in inflows on traditional products developed with a strong *value* proposition for Customers and designed to mitigate risk levels for the Company. Gross

The investments for the periods prior to 1 January 2014 were restated following the application of the IFRS 10 standard Insurance provisions include deferred liabilities to policyholders (shadow accounting) equal to 5.749.5 €/mln in 2014 and

Insurance provisions include deferred liabilities to policyholders (shadow accounting) equal to 5,749.5 €/mln in 2014 and equal to 1,307.0 €/mln in 2013

Net income is impacted by the application of Legislative Decree 133/2013 (additional IRES 8.5%). On a like for like basis, income for 2013 would have recorded a net income equal to 396 €/mln



inflows in the aforesaid category of products went from 11,020.1 €/mln at end of 2013 to 14,763.1 €/mln at the end of 2014 recording an increase by 3,743.0 €/mln;

• an increase by 25.2% of inflows in Pension products, which went from 113.7 €/mln recorded at the end of 2013 to 142.4 €/mln recorded at the end of 2014.

**Net inflow** equal to **11,046.0** €/mln, up by 172.3% from the 4,055.9 €/mln recorded in 2013, contributed to an increase by 26.1% in *assets under management* of the insurance group, which went from 75,216.1 €/mln in 2013 to **94,878.0** €/mln.

The increase in *assets under management* is recorded both in insurance provisions<sup>4</sup> and in financial liabilities referred to *index* and *unit linked* products:

- +27.4% on insurance provisions increasing from 58,402.4 €/mln in 2013 to 74,413.9 €/mln in 2014;
- +21.7% on financial liabilities increasing from 16,813.7 €/mln in 2013 to 20,464.1 €/mln in 2014.

**Investments** and **cash and cash equivalents** went from 76,861.9 €/mln at the end of December 2013 to **97,192.8** €/mln with an increase by 20,330.9 €/mln equal to 26.5%

The excellent performance is also reflected in **net income**, which went from 346.7 €/mln in 2013 to **480.4** €/mln in 2014 with an increase equal to 38.6%.

The insurance group's Shareholders' equity stands at 4,379.5 €/mln up by 50.2 €/mln (+1.2%) compared to the end of 2013, which had recorded a Shareholders' equity figure equal to 4,329.3 €/mln. The latent value appreciation relating to *Available for Sale* investments entered under Shareholders' equity was equal to 590.5 €/mln in 2014, up by 84% from the 321.0 €/mln recorded at the end of 2013.

The group's **Solvency I ratio**, defined as the ratio between the available margin and the required margin, confirms the **capital adequacy** of the Intesa Sanpaolo Vita Insurance Group. Said ratio stands at **173.9**% at the end of the year (189.6% as at 31 December 2013), with an excess of **2,051.9** €/mln (2,089.1 €/mln at the end of 2013).

The total amount of the Intesa Sanpaolo Vita Insurance Group's subordinated liabilities is equal to 1,337.6 €/mln of which 1,250.0 €/mln are outstanding through the two subordinated bond issues listed on the Grand Duchy of Luxembourg's Stock Exchange.

For information:

Intesa Sanpaolo Group Banca dei Territori and Local Media Office 06 67124992 stampa@intesasanpaolo.com

Insurance provisions include deferred liabilities to policyholders (shadow accounting) equal to 5,749.5 €/mln in 2014 and equal to 1,307.0 €/mln in 2013



## Key figures

millions €

	31-12-2014	31-12-2013	Chan	ge
Life Gross written premium:	20,849.3	13,946.2	6,903.1	49.5%
- of which Traditional products	14,763.1	11,020.1	3,743.0	34.0%
- of which Unit Linked products	5,943.8	2,812.4	3,131.4	111.3%
- of which Pensions products	142.4	113.7	28.7	25.2%
Premiums of Non-life business	210.6	232.3	-21.7	-9.4%
Life new business	20,625.2	13,673.0	6,952.2	50.8%
Claims paid:	-9,803.3	-9,890.3	87.0	-0.9%
- of which IFRS4 products	-6,446.2	-6, 199.4	-246.8	4.0%
- of which IAS 39 products	-3,357.1	-3,690.9	333.7	-9.0%
Net inflow	11,046.0	4,055.9	6,990.1	172.3%
Investments	97,192.8	76,861.9	20,330.9	26.5%
Insurance provisions	74,413.9	58,402.4	16,011.6	27.4%
- Life insurance contracts	7,605.7	7,285.9	319.8	4.4%
- Life financial contracts with DPF	60,574.6	49,334.6	11,240.0	22.8%
- Shadow accounting provision	5,749.5	1,307.0	4,442.5	339.9%
- Non-life insurance policies	484.2	474.9	9.3	2.0%
Financial liabilities	22,243.7	17,718.3	4,525.4	25.5%
- Unit-link ed financial policies	20,015.4	15,715.2	4,300.2	27.4%
- Index-linked financial policies	448.7	1,098.6	-649.9	-59.2%
- Subordinated liabilities	1,337.6	617.2	720.3	116.7%
- Other liabilities	504.5	287.3	217.2	75.6%
Shareholders' equity	4,379.5	4,329.3	50.2	1.2%
Profit before taxes	696.1	570.0	126.1	22.1%
Net Income	480.4	346.7	133.7	38.6%
Available margin	4,828.7	4,420.06	408.7	9.2%
Required margin	2,776.9	2,330.92	446.0	19.1%
Solvency ratio	173.9%	189.6%	-15.7%	-8.3%



### **Balance Sheet**

thousands €

	INTESA SANPAOLO VITA S.p.A.	Total 31-12-2014	Total 31-12-2013	Cha	nge
1	INTANGIBLE ASSETS	635,676	631,985	3,691	0.6%
1.1	Goodwill	634,580	631,656	2,924	0.5%
1.2	Other intangible assets	1,096	329	767	233.1%
2	TANGIBLE ASSETS	634	884	-250	-28.3%
2.1	Lands and buildings (self used)	-	-		
2.2	Other tangible assets	634	884	-250	-28.3%
3	AMOUNT CEDED TO REINSURERS FROM INSURANCE PROVISIONS	27,216	14,134	13,082	92.6%
4	INVESTMENTS	97,192,771	76,861,851	20,330,920	26.5%
4.1	Land and buildings (investment properties)	19,414	19,579	-165	-0.8%
4.2	Investments in subsidiaries, associates and joint ventures	-	-		
4.3	Investments held to maturity				
4.4	Loans and receivables	80,934	78,138	2,796	3.6%
4.5	Financial assets available for sale	71,043,926	54,649,328	16,394,598	30.0%
4.6	Financial assets at fair value through profit and loss	26,048,497	22,114,806	3,933,691	17.8%
5	RECEIVABLES	482,557	588,435	-105,878	-18.0%
5.1	Receivables arising from direct insurance operations	17,129	24,405	-7,276	-29.8%
5.2	Receivables arising from reinsurance operations	1,319	2,073	-754	-36.4%
5.3	Other receivables	464,109	561,957	-97,848	-17.4%
6	OTHER ASSETS	1,706,345	1,494,670	211,675	14.2%
6.1	Non-current assets held for sale and discontinued operations	-	-		
6.2	Deferred acquisition costs	48	331	-283	-85.5%
6.3	Deferred tax assets	180,473	160,205	20,268	12.7%
6.4	Current tax assets	1,359,560	1,248,102	111,458	8.9%
6.5	Other assets	166,264	86,032	80,232	93.3%
7	CASH AND CASH EQUIVALENTS	2,560,638	2,117,695	442,943	20.9%
	TOTAL ASSETS	102,605,837	81,709,654	20,896,183	25.6%

thousands €

	INTESA SANPAOLO VITA S.p.A.	Total 31-12-2014	Total 31-12-2013	Change	
1	SHAREHOLDERS' EQUITY	4,379,484	4,329,327	50,157	1.2%
1.1	attributable to the Group	4,379,484	4,329,327	50,157	1.2%
1.1.1	Share capital	320,423	320,323	100	0.0%
1.1.2	Other equity instruments	-		-	-
1.1.3	Capital reserves	1,328,097	1,327,197	900	0.1%
1.1.4	Revenue reserves and other reserves	1,660,635	2,014,450	-353,815	-17.6%
1.1.5	(Own shares)			-	-
1.1.6	Reserve for currency translation differences	40	-3	43	1433.3%
1.1.7	Reserve for unrealized gains (losses) on available for sale financial assets	590,534	321,048	269,486	83.9%
1.1.8	Reserve for other unrealized gains (losses) through equity	-686	-387	-299	-77.3%
1.1.9	Result of the period	480,441	346,699	133,742	38.6%
1.2	attributable to minority interests	-	-	-	-
1.2.1	Share capital and reserves	-	-	-	-
1.2.2	Reserve for other unrealized gains (losses) through equity	-	-	-	-
1.2.3	Result of the period	-	-	-	-
2	OTHER PROVISIONS	10,648	8,315	2,333	28.1%
3	INSURANCE PROVISIONS	74,413,933	58,402,370	16,011,563	27.4%
4	FINANCIAL LIABILITIES	22,243,677	17,718,292	4,525,385	25.5%
4.1	Financial liabilities at fair value through profit and loss	20,834,274	17,100,776	3,733,498	21.8%
4.2	Other financial liabilities	1,409,403	617,516	791,887	128.2%
5	PAYABLES	520,756	414,247	106,509	25.7%
5.1	Payables arising from direct insurance operations	89,323	78,069	11,254	14.4%
5.2	Payables arising from reinsurance operations	1,132	863	269	31.2%
5.3	Other payables	430,301	335,315	94,986	28.3%
6	OTHER LIABILITIES	1,037,339	837,103	200,236	23.9%
6.1	Non-current liabilities held for sale and discontinued operations			-	-
6.2	Deferred tax liabilities	602,399	463,439	138,960	30.0%
6.3	Current tax liabilities	344,350	333,576	10,774	3.2%
6.4	Other liabilities	90,590	40,088	50,502	126.0%
	TOTAL SHAREHOLDERS' EQUITY AND LIABILITIES	102,605,837	81,709,654	20,896,183	25.6%



### **Income Statement**

thousands €

3 Income taxes -215,633 -223,320 7,687 -3.4% PROFIT (LOSS) AFTER TAX FOR THE PERIOD 480,441 346,699 133,742 38.6%		thousands — thousands				
1.1   Net earned premiums		INTESA SANPAOLO VITA S.p.A.			Change	
1.1.2         Earned premiums ceded         -8,386         -7,067         -1,319         18.7%           1.2         Commission income         303,453         265,507         37,946         14.3%           1.3         Gains (losses) on financial instruments at fair value through profit and loss         -83,225         204,305         -287,530         -140.7%           1.4         Income from investments in subsidiaries, associates and joint ventures         -         -         -         -           1.5.1         Income from other financial instruments and lands and buildings         2,515,653         2,221,417         294,236         13,2%           1.5.1         Interest income         1,919,443         1,812,621         106,822         5.9%           1.5.1         Interest income         78,131         519,242         26,207         50.5%           1.5.2         Interest income         78,131         519,242         26,207         50.5%           1.5.2         Urrealized gains         16,069,615         14,130,264         3,939,351         27.79%           1.5         TOTAL INCOME         18,069,615         14,130,264         3,939,351         27.9%           2.1         Reinsurers' share         16,449,125         -12,459,632         -3,989,493	1.1	Net earned premiums			3,768,889	33.2%
1.1.2         Eamed premiums ceded         -8,386         -7,067         -1,319         18.7%           1.2         Commission income         303,453         265,507         37,946         14.3%           1.3         Gains (losses) on financial instruments at fair value through profit and loss         -83,225         204,305         -287,530         -140.7%           1.4         Income from investments in subsidiaries, associates and joint ventures         -	1.1.1	Gross earned premiums	15,140,326	11,370,118	3,770,208	33.2%
1.2       Commission income       303,453       265,507       37,946       14.3%         1.3       Gains (losses) on financial instruments at fair value through profit and loss       -83,225       204,305       -287,530       -140.7%         1.4       Income from investments in subsidiaries, associates and joint ventures       1.5       Income from other financial instruments and lands and buildings       2,515,653       2,221,417       294,236       13.2%         1.5.1       Interest income       1,919,443       1,812,621       106,822       5.9%         1.5.2       Other income       78,131       51,924       26,207       50.5%         1.5.3       Gains on disposal       518,079       356,872       161,207       45.2%         1.5.4       Unrealized gains       -0.0%       -16,419,105       116,1207       45.2%         1.6       Other income       201,794       75,984       125,810       165,6%         1       TOTAL INCOME       18,069,615       14,130,264       3,939,351       27.9%         2.1.1       Claims paid and change in insurance provisions       -16,459,154       -12,464,676       -3,994,478       32.0%         2.1.2       Fee and commission expense       -10,029       5,044       4,995       9.88% <td>1.1.2</td> <td>· ·</td> <td>-8.386</td> <td>-7.067</td> <td>-1,319</td> <td>18.7%</td>	1.1.2	· ·	-8.386	-7.067	-1,319	18.7%
1.4   Income from investments in subsidiaries, associates and joint ventures	1.2		303,453	265,507	37,946	
1.5         Income from other financial instruments and lands and buildings         2,515,653         2,221,417         294,236         13.2%           1.5.1         Interest income         1,919,443         1,812,621         106,822         5.9%           1.5.2         Other income         78,131         51,924         26,207         50.5%           1.5.3         Gains on disposal         518,079         356,872         161,207         45,2%           1.5.4         Unrealized gains         201,794         75,984         125,810         165,6%           1.6         Other income         201,794         75,984         125,810         165,6%           1.5.4         Unrealized gains         -16,449,125         -12,459,632         -3,989,493         32,0%           2.1         Net insurance benefits and claims         -16,449,125         -12,464,676         -3,994,478         32,0%           2.1.1         Claims paid and change in insurance provisions         -16,459,154         -12,464,676         -3,994,478         32,0%           2.1.2         Reinsurers' share         10,029         5,044         4,985         98,8%           2.2         Fee and commission expense         -182,124         -168,484         -13,640         8.1%	1.3	Gains (losses) on financial instruments at fair value through profit and loss	-83,225	204,305	-287,530	-140.7%
1.5.1         Interest income         1,919,443         1,812,621         106,822         5.9%           1.5.2         Other income         78,131         51,924         26,207         50.5%           1.5.3         Gains on disposal         518,079         356,872         161,207         45,2%           1.5.4         Unrealized gains         -         -         0.0%           1.6         Other income         201,794         75,984         125,810         165,6%           1         TOTAL INCOME         18,069,615         14,130,264         3,939,351         27.9%           2.1         Net insurance benefits and claims         -16,449,125         -12,459,632         -3,989,493         32.0%           2.1.1         Claims paid and change in insurance provisions         -16,459,154         -12,464,676         -3,994,478         32.0%           2.1.2         Reinsurers' share         10,029         5,044         4,985         98.8%           2.2         Fee and commission expense         -182,124         -168,484         -13,640         8.1%           2.3         Expenses from investments in subsidiaries, associates and joint ventures         -         -         -         -           2.4         Expenses from other financial in	1.4	Income from investments in subsidiaries, associates and joint ventures	-	-	-	-
1.5.2       Other income       78,131       51,924       26,207       50.5%         1.5.3       Gains on disposal       518,079       356,872       161,207       45.2%         1.5.4       Unrealized gains       -       0.0%         1.6       Other income       201,794       75,984       125,810       165,6%         1       TOTAL INCOME       18,069,615       14,130,264       3,939,351       27.9%         2.1.1       Net insurance benefits and claims       -16,449,125       -12,459,632       -3,994,478       32.0%         2.1.2       Reinsurers' share       10,029       5,044       4,985       98.8%         2.2       Fee and commission expense       -182,124       -168,484       -13,640       8.1%         2.3       Expenses from investments in subsidiaries, associates and joint ventures       -       -       -       -         2.4       Expenses from other financial instruments and lands and buildings       -68,595       -229,459       160,864       -70.1%         2.4.1       Interest expenses       -15       25       -40       -160,0%         2.4.2       Other expenses       -15       25       -40       -160,0%         2.4.3       Losses on disposal	1.5	Income from other financial instruments and lands and buildings	2,515,653	2,221,417	294,236	13.2%
1.5.3     Gains on disposal     518,079     356,872     161,207     45.2%       1.5.4     Unrealized gains     -     0.0%       1.6     Other income     201,794     75,984     125,810     165.6%       1     TOTAL INCOME     18,069,615     14,130,264     3,939,351     27.9%       2.1     Net insurance benefits and claims     -16,449,125     -12,469,632     -3,989,493     32.0%       2.1.1     Claims paid and change in insurance provisions     -16,459,154     -12,464,676     -3,994,478     32.0%       2.1.2     Reinsurers' share     10,029     5,044     4,985     98.8%       2.2     Fee and commission expense     -182,124     -168,484     -13,640     8.1%       2.3     Expenses from investments in subsidiaries, associates and joint ventures     -     -     -       2.4     Expenses from other financial instruments and lands and buildings     -68,595     -229,459     160,864     -70.1%       2.4.1     Interest expenses     -31,375     -12,771     -18,604     145,7%       2.4.2     Other expenses     -15     25     -40     -160.0%       2.4.3     Losses on disposal     -34,820     -20,008     174,188     -83.3%       2.5.1     Coperating expenses     -40	1.5.1	Interest income	1,919,443	1,812,621	106,822	5.9%
1.5.4         Unrealized gains         -         0.0%           1.6         Other income         201,794         75,984         125,810         165.6%           1         TOTAL INCOME         18,069,615         14,130,264         3,939,351         27.9%           2.1         Net insurance benefits and claims         -16,449,125         -12,459,632         -3,989,493         32.0%           2.1.1         Claims paid and change in insurance provisions         -16,459,154         -12,464,676         -3,994,478         32.0%           2.1.2         Reinsurers' share         10,029         5,044         4,985         98.8%           2.2         Fee and commission expense         -182,124         -168,484         -13,640         8.1%           2.3         Expenses from investments in subsidiaries, associates and joint ventures         -         -         -         -           2.4         Expenses from other financial instruments and lands and buildings         -68,595         -229,459         160,864         -70.1%           2.4.1         Interest expenses         -15         25         -40         -160.0%           2.4.2         Other expenses         -15         25         -40         -160.0%           2.4.3         Losses on disposal<	1.5.2	Other income	78,131	51,924	26,207	50.5%
1.5.4         Unrealized gains         -         0.0%           1.6         Other income         201,794         75,984         125,810         165.6%           1         TOTAL INCOME         18,069,615         14,130,264         3,939,351         27.9%           2.1         Net insurance benefits and claims         -16,449,125         -12,459,632         -3,989,493         32.0%           2.1.1         Claims paid and change in insurance provisions         -16,459,154         -12,464,676         -3,994,478         32.0%           2.1.2         Reinsurers' share         10,029         5,044         4,985         98.8%           2.2         Fee and commission expense         -182,124         -168,484         -13,640         8.1%           2.3         Expenses from investments in subsidiaries, associates and joint ventures         -         -         -         -           2.4         Expenses from other financial instruments and lands and buildings         -68,595         -229,459         160,864         -70.1%           2.4.1         Interest expenses         -15         25         -40         -160.0%           2.4.2         Other expenses         -15         25         -40         -160.0%           2.4.3         Losses on disposal<	1.5.3	Gains on disposal	518,079	356,872	161,207	45.2%
TOTAL INCOME	1.5.4				-	0.0%
2.1       Net insurance benefits and claims       -16,449,125       -12,459,632       -3,989,493       32.0%         2.1.1       Claims paid and change in insurance provisions       -16,459,154       -12,464,676       -3,994,478       32.0%         2.1.2       Reinsurers' share       10,029       5,044       4,985       98.8%         2.2       Fee and commission expense       -182,124       -168,484       -13,640       8.1%         2.3       Expenses from investments in subsidiaries, associates and joint ventures       -       -       -         2.4       Expenses from other financial instruments and lands and buildings       -68,595       -229,459       160,864       -70.1%         2.4.1       Interest expense       -31,375       -12,771       -18,604       145.7%         2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -7,705       5,320       -69.0%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372	1.6	Other income	201,794	75,984	125,810	165.6%
2.1.1       Claims paid and change in insurance provisions       -16,459,154       -12,464,676       -3,994,478       32.0%         2.1.2       Reinsurers' share       10,029       5,044       4,985       98.8%         2.2       Fee and commission expense       -182,124       -168,484       -13,640       8.1%         2.3       Expenses from investments in subsidiaries, associates and joint ventures       -       -       -         2.4       Expenses from other financial instruments and lands and buildings       -68,595       -229,459       160,864       -70.1%         2.4.1       Interest expense       -31,375       -12,771       -18,604       145.7%         2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.2       Other expenses       -2,385       -7,705       5,320       -69.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -	1	TOTAL INCOME	18,069,615	14,130,264	3,939,351	27.9%
2.1.1       Claims paid and change in insurance provisions       -16,459,154       -12,464,676       -3,994,478       32.0%         2.1.2       Reinsurers' share       10,029       5,044       4,985       98.8%         2.2       Fee and commission expense       -182,124       -168,484       -13,640       8.1%         2.3       Expenses from investments in subsidiaries, associates and joint ventures       -       -       -         2.4       Expenses from other financial instruments and lands and buildings       -68,595       -229,459       160,864       -70.1%         2.4.1       Interest expense       -31,375       -12,771       -18,604       145.7%         2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372	2.1	Net insurance benefits and claims		-12,459,632	-3,989,493	32.0%
2.1.2       Reinsurers' share       10,029       5,044       4,985       98.8%         2.2       Fee and commission expense       -182,124       -168,484       -13,640       8.1%         2.3       Expenses from investments in subsidiaries, associates and joint ventures       -       -       -         2.4       Expenses from other financial instruments and lands and buildings       -68,595       -229,459       160,864       -70.1%         2.4.1       Interest expense       -31,375       -12,771       -18,604       145.7%         2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -264,004       -286,607       22,573       -7	2.1.1	Claims paid and change in insurance provisions	-16,459,154	-12,464,676		32.0%
2.2       Fee and commission expense       -182,124       -168,484       -13,640       8.1%         2.3       Expenses from investments in subsidiaries, associates and joint ventures       -       -       -       -         2.4       Expenses from other financial instruments and lands and buildings       -68,595       -229,459       160,864       -70.1%         2.4.1       Interest expense       -31,375       -12,771       -18,604       145.7%         2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296	2.1.2		10,029	5,044	4,985	98.8%
2.4       Expenses from other financial instruments and lands and buildings       -68,595       -229,459       160,864       -70.1%         2.4.1       Interest expense       -31,375       -12,771       -18,604       145.7%         2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -47,554       -44,410       -3,144       7.1%         2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1% <td>2.2</td> <td>Fee and commission expense</td> <td></td> <td>-168,484</td> <td>-13,640</td> <td>8.1%</td>	2.2	Fee and commission expense		-168,484	-13,640	8.1%
2.4.1       Interest expense       -31,375       -12,771       -18,604       145.7%         2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -47,554       -44,410       -3,144       7.1%         2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERI	2.3	Expenses from investments in subsidiaries, associates and joint ventures	-		-	-
2.4.2       Other expenses       -15       25       -40       -160.0%         2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83.3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -47,554       -44,410       -3,144       7.1%         2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERIOD       480,441       346,699       133,742       38.6%	2.4	Expenses from other financial instruments and lands and buildings	-68,595	-229,459	160,864	-70.1%
2.4.3       Losses on disposal       -34,820       -209,008       174,188       -83,3%         2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69,0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -47,554       -44,410       -3,144       7.1%         2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERIOD       480,441       346,699       133,742       38.6%	2.4.1	Interest expense	-31,375	-12,771	-18,604	145.7%
2.4.4       Unrealized losses       -2,385       -7,705       5,320       -69.0%         2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -47,554       -44,410       -3,144       7.1%         2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERIOD       480,441       346,699       133,742       38.6%	2.4.2	Other expenses	-15	25	-40	-160.0%
2.5       Operating expenses       -409,663       -416,063       6,400       -1.5%         2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -47,554       -44,410       -3,144       7.1%         2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERIOD       480,441       346,699       133,742       38.6%	2.4.3	Losses on disposal	-34,820	-209,008	174,188	-83.3%
2.5.1       Commissions and other acquisition costs       -311,217       -323,281       12,064       -3.7%         2.5.2       Investment management expenses       -50,892       -48,372       -2,520       5.2%         2.5.3       Other administrative expenses       -47,554       -44,410       -3,144       7.1%         2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERIOD       480,441       346,699       133,742       38.6%	2.4.4	Unrealized losses	-2,385	<i>-7,705</i>	5,320	-69.0%
2.5.2     Investment management expenses     -50,892     -48,372     -2,520     5.2%       2.5.3     Other administrative expenses     -47,554     -44,410     -3,144     7.1%       2.6     Other expenses     -264,034     -286,607     22,573     -7.9%       2     TOTAL EXPENSES     -17,373,541     -13,560,245     -3,813,296     28.1%       PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD     696,074     570,019     126,055     22.1%       3     Income taxes     -215,633     -223,320     7,687     -3.4%       PROFIT (LOSS) AFTER TAX FOR THE PERIOD     480,441     346,699     133,742     38.6%	2.5	Operating expenses	-409,663	-416,063	6,400	-1.5%
2.5.3     Other administrative expenses     -47,554     -44,410     -3,144     7.1%       2.6     Other expenses     -264,034     -286,607     22,573     -7.9%       2     TOTAL EXPENSES     -17,373,541     -13,560,245     -3,813,296     28.1%       PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD     696,074     570,019     126,055     22.1%       3     Income taxes     -215,633     -223,320     7,687     -3.4%       PROFIT (LOSS) AFTER TAX FOR THE PERIOD     480,441     346,699     133,742     38.6%	2.5.1	Commissions and other acquisition costs	-311,217	-323,281	12,064	-3.7%
2.6       Other expenses       -264,034       -286,607       22,573       -7.9%         2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERIOD       480,441       346,699       133,742       38.6%	2.5.2	Investment management expenses	-50,892	-48,372	-2,520	5.2%
2       TOTAL EXPENSES       -17,373,541       -13,560,245       -3,813,296       28.1%         PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD       696,074       570,019       126,055       22.1%         3       Income taxes       -215,633       -223,320       7,687       -3.4%         PROFIT (LOSS) AFTER TAX FOR THE PERIOD       480,441       346,699       133,742       38.6%	2.5.3	Other administrative expenses	-47,554	-44,410	-3, 144	7.1%
PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD         696,074         570,019         126,055         22.1%           3 Income taxes         -215,633         -223,320         7,687         -3.4%           PROFIT (LOSS) AFTER TAX FOR THE PERIOD         480,441         346,699         133,742         38.6%	2.6	Other expenses	-264,034	-286,607	22,573	-7.9%
3 Income taxes -215,633 -223,320 7,687 -3.4% PROFIT (LOSS) AFTER TAX FOR THE PERIOD 480,441 346,699 133,742 38.6%	2	TOTAL EXPENSES	-17,373,541	-13,560,245	-3,813,296	28.1%
PROFIT (LOSS) AFTER TAX FOR THE PERIOD 480,441 346,699 133,742 38.6%		PROFIT (LOSS) BEFORE TAXES FOR THE PERIOD	696,074	570,019	126,055	22.1%
	3	Income taxes	-215,633	-223,320	7,687	-3.4%
		PROFIT (LOSS) AFTER TAX FOR THE PERIOD	480,441	346,699	133,742	38.6%
4 PROFIT (LOSS) FROM DISCONTINUED OPERATIONS	4	PROFIT (LOSS) FROM DISCONTINUED OPERATIONS	-	-	-	-
CONSOLIDATED PROFIT (LOSS) FOR THE PERIOD 480,441 346,699 133,742 38.6%		CONSOLIDATED PROFIT (LOSS) FOR THE PERIOD	480,441	346,699	133,742	38.6%
of which attributable to the Group 480,441 346,699 133,742 38.6%		of which attributable to the Group	480,441	346,699	133,742	38.6%
of which attributable to minority interests		of which attributable to minority interests	-	-	-	-